



## **Protean eGov Technologies Limited**

### **Frequently Asked Questions (FAQs) on Partial (Conditional) Withdrawal Request - Government Sector**

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## **Partial Withdrawal**

### **1. Can Subscriber avail loan against his/her NPS account?**

No, NPS Subscriber can't avail loan against his/her NPS account. Though Subscriber may opt for Partial Withdrawal subject to certain conditions.

### **2. Can Subscriber opt for Withdrawal during his/her service period?**

Yes, Partial Withdrawal facility is available for NPS Subscribers whereby Subscriber can opt for Withdrawal of certain amount out of his own contribution subject to certain conditions.

### **3. What are the conditions for availing Partial Withdrawal?**

Following are the conditions for availing Partial Withdrawal:

1. The Subscriber shall have been in the NPS at least for the period of **three years** from the date of his or her Joining (in case of Govt. & Corporate Subscribers)/date of PRAN generation (in case of 'All Citizens' sector).
2. The Subscriber shall be allowed to withdraw only a maximum of **three times** during the entire tenure of subscription.
3. The Subscriber can opt for withdrawal **not exceeding 25%** of contributions made by him/her.

### **4. What are the reasons for availing Partial Withdrawal?**

Withdrawal is allowed only against the specified reasons such as,

- A. Higher education of children
- B. Marriage of children
- C. For the purchase/construction of residential house.
- D. For treatment of specified illnesses for Subscriber, Spouse, children.
- E. To meet medical and incidental expenses arising out of the disability or incapacitation suffered by the Subscriber
- F. For Skill development/re-skilling or any other self-development activities
- G. For Establishment of own venture or any start-up (Only for 'All Citizens' Sector Subscribers).

For more detailed description of Partial Withdrawal option under NPS, please refer Regulation 8 of PFRDA (Exits & Withdrawals under NPS) Regulations 2015 and amendments thereto.

### **5. How can the Partial Withdrawal be processed? What is the process for Partial Withdrawal?**

The Subscriber will have to submit Physical Partial Withdrawal Form (w.r.t. stated withdrawal reason) along with bank account proof to his/her associated Nodal Office for availing Partial Withdrawal. Nodal Office will verify documents and initiate Partial Withdrawal request in CRA System ([www.cra-nsdl.com](http://www.cra-nsdl.com)) through One User ID and authorize request through another User ID.

On successful authorization of request by Nodal Office, Partial Withdrawal amount will be transferred to Subscriber's Bank Account within stipulated timeline.

The Standard Operating Procedure (SOP) and Form are available under **"Nodal Office Corner" and "Forms"** section under respective sector on website ([www.npsra.nsdl.co.in](http://www.npsra.nsdl.co.in)).

## **6. Can Subscriber do Partial Withdrawal for Covid?**

Yes, Partial Withdrawal is permitted for treatment of specified illnesses which includes Covid as well.

## **7. Are any supporting documents required to be submitted for Partial Withdrawal?**

No supporting documents (w.r.t. stated withdrawal reason) are required to be submitted by the Subscriber for availing Partial Withdrawal. The Subscriber is required to accept the self-declaration for reason for Partial Withdrawal in the Withdrawal Form.

## **8. What Tax benefits are available in case of Partial Withdrawal?**

The amount received by employee under the NPS is tax exempted.

## **9. What is the Process to be followed if Online Bank Account Verification (Penny drop) fails?**

- **Due to Bank Account related rejection** - Subscriber is required to update the correct (new) Bank Account details in his/her NPS account. Once the Bank details are updated in CRA, then Subscriber can initiate new request in CRA.

For updation of Bank details in CRA records, the Subscriber has an option to update the same online in CRA system ([www.cra-nsdl.com](http://www.cra-nsdl.com)) or submit Form S2 – Subscriber details change Form to associated Nodal Office. The Form S2 is available under "Forms" section, which is available under respective sector on CRA website ([www.npscra.nsdl.co.in](http://www.npscra.nsdl.co.in)).

- **Due to name mismatch** – If failure in online Bank Account Verification (Penny drop) is due to name mismatch and if Subscriber's name registered in CRA is correct, then the Subscriber is required to submit the physical Partial Withdrawal Form to Nodal Office alongwith Bank Proof. On receipt of physical Partial Withdrawal Form, Nodal Office will initiate & authorize Partial Withdrawal Request in CRA System.

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